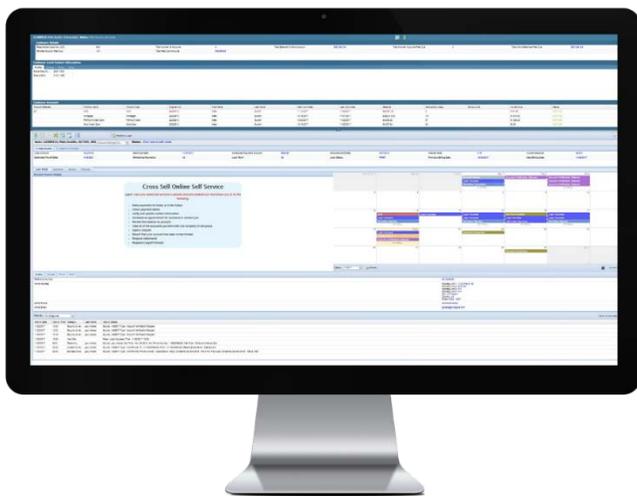


Empower Your Customers with 24/7 Self-Servicing

Your customers demand and deserve exceptional customer service. Leverage robust and integrated tools you need with Katabat™ Customer Servicing. Katabat's centralized platform empowers intuitive strategy and efficient deployment of all of your servicing activities. From Live Chat integration via our self-service portal, our solutions deliver an outstanding customer experience through the customers channel of choice, 24/7, 365 days of the year.

Connect for Good

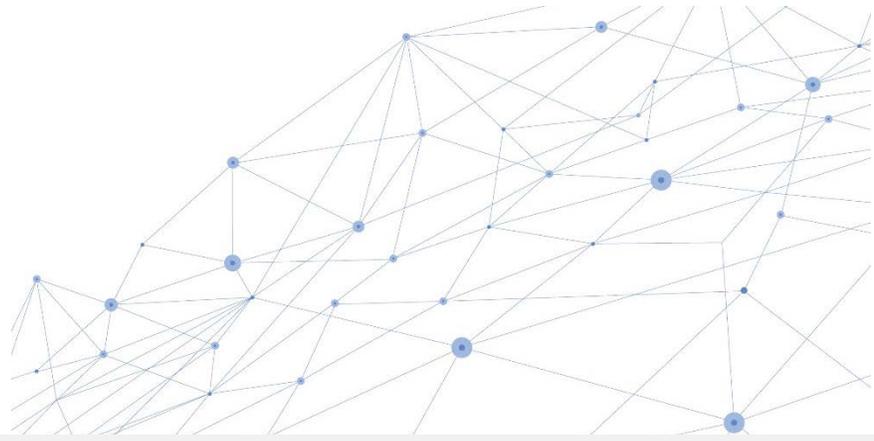
Experience the difference that an integrated strategy and on-demand customer portal can make in enhancing your servicing performance and overall customer satisfaction. Engage customers with ease via their preferred communication channels which make it as easy as possible to interact and service.



They can respond to individualized offers, make payments, and update their accounts with 24/7 access. Foster deeper relationships as you deliver the responsive onboarding your customers crave.

The Highlights If you're in a hurry

- Quickly create and execute personalized servicing communications.
- Tailor communications based on customer segmentation and responses.
- Test and refine data-driven strategies before execution.
- Respond in real time to customer inputs.
- Send the right messages at the right time to maximize response.



Empower Your Customers with 24/7 Self-Servicing

Great Customer Servicing

Katabat Customer Servicing enables cost-effective interaction through multiple channels. Email, Call Center, 2 Way SMS, or Digital, communicate with your customers the way they prefer, resulting in an efficient and more positive customer experience.

Gain insight and capture the voice of the customer with surveys. Utilize customer feedback and data for real time decisions. Save time and money by automating your customer communications.

Create Additional Value

In today's competitive landscape, it is expensive to acquire new customers. Katabat Customer Servicing empowers you to maximize the value of each relationship. Dynamically display unique banners and messages to improve engagement. Encourage customers to go paperless, enroll in automatic debit or deposits, enhancing operational efficiency. Provide the differentiated value and service customers expect, while improving your ROI.

Key Benefits



Reduced expense and improved operational efficiency powered by a unified communications platform



Superior service and offer strategies



Personalized customer communications through variable driven content



Improved Customer Satisfaction